

Current Committee Members as at March 2019

Barbara Boote	01785 780118
Judith Carder	01785 712193
Kate Cartmel	07718 748199
Jo Chapman	01785 714492
Sandra Crowther	N/A
Sandra Garnett	07790 713103
Ruth Goodison (Chair)	01785 713246
Ivor Hind	01785 714459
Amanda Parkyn	01785 714520
Bev Richardson	07598 950565
Daphne Stanford	01785 712990
Michael Watkiss	01785 713835
Pat Watkiss	01785 713835

Comment forms can be found on our noticeboard in the waiting room; once completed please place them in the green folder.

Thank you

The details on this leaflet are correct as at March 2019

Penkrige
Medical
Practice



Penkrige
Patient
Link

Penkrige Patient Link

Your patient
participation group

Improving communications
between patients and
the practice

Patient Link

Listening to Patients in the Local Community

What is Patient Link? Patient Link is an independent Patient Participation Group, whose purpose is to help improve communications between patients, their carers and the doctors and staff of the practice. We also aim to gather **patient feedback on all their NHS experience** to represent them within the Stafford & Surrounds clinical commissioning group.

Who are we? We are a voluntary group of local residents who share an interest in the quality and range of services offered by the NHS. We are independent of the medical practice but support them in making improvements in response to local needs.

What do we do? We meet regularly, sometimes on our own, sometimes in discussion with the doctors and the practice manager. We provide a link between patients and the medical professionals by passing on your comments, compliments and concerns to the Practice.

Our continuing focus is on gaining the views of a range of patients by asking the following questions:

- * Does the practice meet people's needs?
- * What do you want from the NHS?
- * Are there changes which could make an improvement?
- * Can you readily access additional services?

We encourage the practice to produce a **newsletter**; we have produced a **patient guide** which is issued to all new patients, a leaflet on **transport options** for hospital and other appointments and a list of **local support groups**.

What can you do? If you have a **comment, compliment** or **concern** about the practice or wider NHS services, we are always keen to hear from you. Comment forms can be found on our noticeboard in the waiting room or you can telephone any of our members. A list of our current members and their telephone numbers is given at the end of this leaflet.

Penkridge Patient Link welcomes new members, especially from the following groups:

- * People in their teens and twenties
- * Parents of young children
- * Carers of those with special needs
- * People from organisations with specific health interests

If you would like to know more about what we do, how we can assist you or how you can help us, please contact our Chair **Ruth Goodison on **01785 713246**.**

Penkridge Patient Link is for YOU.